Salford Safeguarding Adult Board

Three Year Strategy **2018 - 2021**

What does the Safeguarding Adults Board do?

The Salford Safeguarding Adults Board (SSAB) has a statutory responsibility or legal duty to ensure that Salford has an effective multi-agency response to safeguard our most vulnerable adults and ensure measures are in place to prevent abuse.

The board has a statutory responsibility to have a three year strategy that reflects the views of service users and the community and to report back on its work each year in the annual report The board is also legally responsible for carrying out reviews of serious cases to ensure that lessons are learnt and to ensure a more joined up partnership approach to safeguarding issues.

Vision

SSAB has zero tolerance for abuse.

The board will:

- Ensure the voice of the service user informs everything we do
- Respond to safeguarding concerns and provide the most effective safeguarding response possible
- Evidence how the SSAB is making a difference

Outcomes

I see information about safeguarding adults' issues in my community I have opportunities to give my views and experiences of adult safeguarding to inform practice I know how to seek support and advice on safeguarding issues I know where to find clear information on how to report abuse and concerns

Key principles:

Empowerment - presumption of person-led decisions and informed consent
Prevention - it is better to take action before harm occurs
Proportionality - the least intrusive response matching the risk presented
Protection - support and representation for those in greatest need
Partnerships - local solutions through services working with their communities
Accountability - accountability and transparency in delivering safeguarding

Strategic Priorities 2018 - 2021

The SSAB has identified the following five priorities:

Strategic Priority		Objective
01	Communications and engagement	Improve engagement with all partners and sections of the community to strengthen adult safeguarding in Salford
02	Person-centred approach	Ensure that the voice of the adult is central to safeguarding adults practice in Salford
03	Complex safeguarding	Develop an integrated approach to identifying and responding to emerging areas of safeguarding practice across Salford
04	Performance and quality	Strengthen systems to understand our safeguarding data to promote challenge, enable best practice across partners and evidence making a difference
05	Working to prevent abuse	Prevention is a core strand of all work of the SSAB including a focus on multi-agency training for identified areas of practice

Eighteen month Work Plan April 2018 – October 2019

	Strategic Priority	Work to be delivered
01	Communications and engagement	Develop new website
	Improve engagement with all partners and sections of the community to strengthen adult safeguarding in Salford	Develop branding for safeguarding in Salford (images, wording, key messages)
		Engagement with community - develop and implement an engagement plan to ensure that the voice of service users and the community informs the work of the SSAB
		Communications strategy - develop a strategy across safeguarding adults, safeguarding children and community safety to develop a joined up approach to raising awareness of safeguarding issues.
02	Person-centred approach Ensure that the voice of the adult is central to safeguarding adults practice in Salford	Service user interviews - develop a range of ways that service users and carers can give feedback on their experience of the safeguarding process
		Provider-led enquiries - review pilot and roll out a process for provider services to oversee safeguarding enquiries where appropriate to ensure a proportionate and person-centred response.
		Self-neglect practice review - identify additional measures required to address this area of practice effectively (e.g. training, amendments to policy or review of services available)
		Application of the Mental Capacity Act - identify additional measures required to address this area of practice effectively as identified in the practice review (e.g. training, tolls for practitioners, revised guidance).
		Social isolation - Assess impact of social isolation on safeguarding vulnerable adults in Salford in all aspects of the board's work.
03	Complex Safeguarding Develop an integrated approach to identifying and responding to emerging areas of safeguarding practice across Salford	Establish a sub group across safeguarding adults and children and a programme of work to address emerging issues such as modern day slavery

	Strategic Priority	Work to be delivered
04	Performance and quality Strengthen systems to understand our safeguarding data to promote challenge, enable best practice across partners and evidence making a difference	Deliver the plan of work - Ensure that the performance and quality sub- group delivers its work plan to analyse data relating to safeguarding in Salford. The findings from this work will then inform the work of other groups to improve practice and outcomes for individuals
		Conduct a peer review to get feedback on how effective the safeguarding adults board is.
		Cross-board governance - continue to align the work of the strategic boards to ensure efficient and effective working of cross-cutting areas of practice
05	Working to prevent abuse	Training - implement the training strategy for SSAB to offer appropriate training to partners
	Prevention is a core strand in all the SSAB's work including a focus on multi-agency training for identified areas of practice	Multi-agency policy review - multi-agency review of the safeguarding adults policy and procedures
		Improve communications - work outlined under communications will also address prevention

Joint working on areas of practice – joint work across the Safeguarding Children's Board and Community Safety Partnership will continue to address priority areas of practice that cut across the three boards' work – these include hate crime, Domestic abuse and financial abuse.

SSAB Strategy

1. Why have we developed a strategy?

The Care Act 2014 requires Safeguarding Adults Boards to develop a three to five year strategy.

This ensures priorities are identified that align:

- To the needs of Salford's community
- With the work of other strategic boards

2. Context

The board's previous strategy ran until April 2018.

The board worked hard to deliver good outcomes against this strategy.

Previous work is outlined in the board's annual reports on the website

 ${\it safeguarding} adults. {\it salford.gov.uk}$

3. How did we develop the strategy?

SSAB members met for a day to develop the priorities

We looked at:

- Priorities identified through the community engagement events.
- Practice areas to prioritise through looking at safeguarding data.
- Priorities of the other strategic boards in Salford and across Greater Manchester

4. Community engagement

This was done in partnership with Health Watch.

We spoke to 12 community groups and forums.

Groups represented different sections of the community.

We conducted an electronic questionnaire.

We fed back to the groups how we were addressing concerns raised.

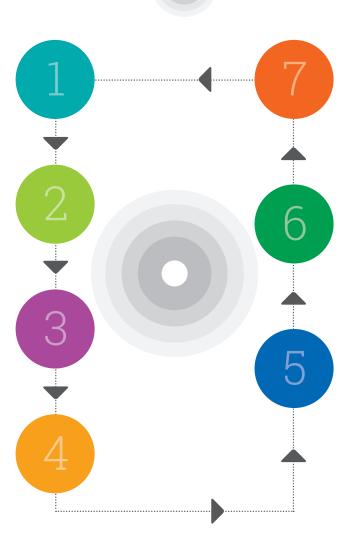
Please see findings of the summary on our website **safeguardingadults.salford.gov.uk**

5. How will we deliver on the priorities?

All the work will be done through multi-agency working groups.

There are a number of sub-groups of the SSAB.

Additional working groups may be formed for specific work.



= SSAB Strategy

6. How will we involve the community?

We will feedback to the community groups we engaged with about the new strategy.

We will seek to identify other groups to engage with.

We will seek the views of our community about the work we are doing.

We will seek feedback from adults who have experienced safeguarding to inform our work.

Please contact the safeguarding board SSAB@ salford.gov.uk if your community group would like to be updated and contribute to this work.

7. Reporting back

The strategy is for three years

We will update on our work in the annual report each year.

We will put updates and information on our new website.