Oasis ITservices
Outstanding ICT for Oasis Hubs

Oasis Community Learning
IT Services

Recruitment Brochure

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About Oasis Community Learning IT Services

The Oasis Information Technology Team gives Oasis Community Learning a strategic capability, supporting its mission of delivering exceptional education at the heart of the community.

The IT Team includes the wide range of skills and disciplines that are required to support a large and complex IT solution designed to enable the success of thousands of young people with different needs and requirements. One team, operating and managed nationally provides the service to local users and manages a shared infrastructure.

Combined, the team delivers a solution and service that is based on industry standard and sector leading technology that is far greater than the sum of its parts.

The Oasis IT Team is a great place to succeed, where everyone can make a difference, seeing the value of their work every day. A team that is big enough to have the scope to allow careers to develop in different directions whilst being small enough for an individual's creativity and initiative to be recognised.

Oasis IT Services Ltd.

Recognised as leaders in the sector, the Oasis IT Team not only provide services to the Oasis family of academies but also offers IT Services to other schools, academies and Multi-Academy Trusts. This gives the team lots of opportunities to be part of a broad range of projects, working within experienced delivery teams, deploying the latest technology into new, state of the art buildings.

Our Technology

Built on Cisco technology, the Oasis network spans over 50 locations across England, linking our academies together into a single centrally managed IT solution. Hosted out of our two national data centres and leveraging the power of the Microsoft cloud through Microsoft Azure and Microsoft Office 365, we provide an Enterprise IT solution to over 35,000 users.

The pair of Cisco Nexus switches manage the flow of traffic around our network, sharing the bandwidth delivered by our three MIA links between all our academies and offices. The estate wide Cisco Meraki Wireless solution allows authorised users to seamlessly move between sites and continue to access the resources they need.

Our team manage over 250 Microsoft Windows servers, within a Microsoft Hyper-V Virtualisation Environment, deploying a full range of Microsoft technologies including Microsoft System Centre Configuration Manager (SCCM), Microsoft System Centre Data Protection Manager (DPM), Microsoft System Centre Operations Manager (SCOM) and Microsoft System Centre Virtual Machine Manager (SCVMM).

With a mixture of client devices deployed across the estate, we manage the devices that allow our users to select the right solution for the job at hand. Microsoft Windows client devices can be used in conjunction with Apple iPads managed through our Jamf MDM platform.

Our Team

The Oasis IT Team operates across the country, as a single team made up of around 100 specialist technicians, engineers, project managers and service managers providing a full range of services to our academies.

Operating based on ITiL principles, the service delivery team supports our academies in clusters, operating across a number of academies in the local area in conjunction with the National Service Desk to provide incident and problem resolution along with request fulfilment for our users.

The web hosting of the 50 plus Oasis websites and the customisation of our Microsoft Office 365 environment is managed by the IT Development team. Building websites and applications to support the organisation helps to ensure that we are able to leverage the maximum benefit from the technology that is deployed.

The Project Team oversee our capital project delivery function, supporting organisational change programmes along with the implementation of key new technology's and the integration of new academies into the IT System.

Our National Infrastructure Team manage and upgrade our critical shared infrastructure to make sure that the organisation remains secure and takes advantage of the latest technology available. Our on-premise Microsoft and Cisco infrastructure integrates through to our Virtual Private Microsoft Azure Data Centres

An offer beyond the salary

The Oasis IT Team is great place to work, provides a supportive and friendly working environment where everyone has the chance to make a difference to the lives of young people and the opportunity to succeed and develop professionally. In addition to the salary package, we offer:

A generous holiday allowance

When you join Oasis you receive 25 days annual leave in the first instance, plus bank holidays. This then rises to 30 days after 2 years of service, plus bank holidays.

A competitive pension scheme

All employees have the opportunity to be part of the Local Government Average Salary (LGPS) Pension Scheme.
- It is a Defined Benefit Scheme Benefits build up at a set rate of LGPS 1/49 (e.g. £20k salary/year/49 = £408.16 pension)
- Life cover - you get life cover of 3x pensionable pay
- Lower tax
- Survivor benefits and
- Ill health cover

Integrated training and development opportunities

As technology develops, so do our staff. We offer opportunities for training to all our staff, whether that is through external certification courses, internal development or training days with different key teams within IT services. If you are interested in taking your career with us in a specific direction, we will do our best to ensure you have the opportunity to learn and grow with us.

A clear progression route

Our staff understand that there is room to progress with us; our training packages and staffing structure allows for a clear progression route within the organisation.

Hear from our staff

Peter Murphy Elliott
Senior Systems Engineer

I started working at Oasis officially in 2011, straight after completing my degree in Computer Systems Technology. I joined as an apprentice and within 3 months was promoted to a 1st Line Technician. Working for Oasis meant that I was also able to become involved in projects like Southside FM, youth work and the charity coffee shop.
I enjoy the flexibility of Oasis; I have a healthy work-life balance whilst being able to trial and stress test new technologies

It's also a perfect opportunity for development in almost every division of IT support/infrastructure.

Sarah Burnham
ICT Cluster Manager

I started working for OCL in February 2018. Working for Oasis is different to other IT teams because there is a sense of family, even though we are based at different sites. The intrinsic reward I get from understanding how my role supports students learning is just one of the reasons I enjoy working here.

Liz Bickerstaffe
Senior IT Project Manager

I joined the team in September 2013 as IT Site Leader and began supporting the Projects Team in September 2014. I took my Prince 2 training whilst at Oasis and successfully transitioned into the role of Project Manager within the year. I know I can rely on any of the team to provide advice and guidance at any time, and look forward to getting together every year at the National IT Staff Conference. My role allows me to travel to all of our academies, meet the team on the ground and build relationships. I couldn't wish for a better bunch of colleagues to work with.

Michael Lenton
IT Cluster Manager

I joined Oasis as an Apprentice IT Technician in 2014. I am now an IT Cluster Manager, which means I am responsible for the operational management of IT support in 4 academies within my region of the UK. I love the satifaction I get when I help someone fix a complex problem. All members of my team know they can call me anytime they need support. Oasis offered me the support and training I needed to get me to where I am today

The pupils at our academies are absolutely fascinated by IT. You become a role model as soon as you step through the door, exposing new technologies to all and seeing smiles on faces.

About Oasis

For over a decade Oasis Community Learning has been helping children and young people reach and realise their potential.

Born out of the Oasis global charity, previously established in 1985 by Rev. Steve Chalke MBE, our first Academy opened in 2007. It was Steve's vision to open a school that was inclusive of all and provided opportunity for the whole community. Since then we have grown as a family into 51 academies spread across the UK, each part of a developing community Hub. We are proud to be one of the largest Multi-Academy Trusts in the UK.

We work in some of the most socially disadvantaged areas, but believe passionately in each of the communities we are based in.
We know them to be places of great potential and are committed to their continual positive transformation.

This journey is made possible by the outstanding people who work for us; leaders with vision, determination and drive to raise standards. We are securing better education across the group and closing the gap for our disadvantaged students every day through exceptional teaching and support. Since 2014 our sustained improvement has seen the percentage of Ofsted inspected Oasis academies attaining 'Good' or better rise from 30% to 81%.

52 Academies

Over 29, 000 pupils

Over 5,500 Staff

Oasis' Vision

The over-arching vision of Oasis is for community - a place where everyone is included, making a contribution and reaching their God-given potential. As well as delivering first-class, innovative education, Oasis seeks to build a 'Hub' in each of the areas where we work; creating safe and inspiring local neighbourhoods that provide integrated and diverse services to benefit the whole person and whole community.

Oasis Community Learning's vision is to create:
'Exceptional Education at the Heart of the Community.'

Oasis understands the complex responsibilities of education through the lens of character, competence and community. These principles are intentionally developed and embedded in all of our academies.

Together, Oasis staff aspire to:
Create safe, stimulating learning environments Increase progress and attainment above national averages Provide teaching quality which secures good and accelerated progress for all students.

The Oasis Ethos

Our ethos is a part of everything we do. At Oasis we look to employ people who not only share in our vision but are champions of our ethos and 9 Habits.

Our ethos is:
A passion to include everyone
A desire to treat everyone equally, respecting differences
A commitment to healthy and open relationships
A deep sense of hope that things can change and be transformed
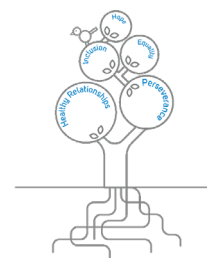A sense of perseverance to keep going for the long haul

Compassionate	Patient	Humble
Joyful	Honest	Hopeful
Considerate	Forgiving	Self-controlled

The Oasis Education Charter

Oasis **Ethos**
Our ethos is rooted in what we believe and who we are.

- We have a passion to include everyone
- We have a desire to treat everyone equally, respecting differences
- We have a commitment to healthy and open relationships
- We have a deep sense of hope that things can change and be transformed
- We persevere and keep going for the long haul

Oasis **Learning**
The purpose of education is to understand what it means to be human - living intentionally and asking two key questions: Who am I? Who am I becoming?

The foundation of our students' learning is made up of five integrated objectives
- We develop competence, striving for excellence in skills, knowledge and qualifications
- We foster character and self-belief and encourage our students and staff to become the best versions of themselves through the 9 Habits
- We embrace community, advocating the value of living interdependently with others
- We equip our students and staff to be engaged local and global citizens who strive for a better society
- We nurture and empower a life-long passion for learning in all the people we serve

Oasis **People**
As an interdependent family, we enjoy exceptional strength and opportunity.

- We believe that good relationships are at the heart of everything we do
- We support and encourage each other in championing the Oasis ethos
- We work, learn and develop together so that students and staff can share and benefit from everyone's best practice

Oasis **Purpose**
We work in partnership with our communities to transform lives, where everyone is included, can contribute and is able to reach their God-given potential. We deliver this through an Oasis Hub our model of integrated community development.

- We deliver education in the context of our Hubs
- We create a culture of excellence for all

Oasis **Inclusion**
Our vision is driven through a passion and commitment to include everyone.

- We believe our all our children and young people are precious; we prioritise social inclusion and integration in all we do
- We model and set high aspirations and expectations for every child and young person and member of staff
- We provide opportunities and experiences for all of our students, as well as their wider families, giving advantage to the disadvantaged

Oasis **Curriculum**
The curriculum is the heart of Oasis's educational provision.

- We make great learning the foundation of every lesson
- We design our curriculum to meet the needs of all
- We strive for personal as well as academic and vocational excellence, achieving outcomes that drive social mobility, and give everyone freedom of choice through their lives

A number of reference documents support the Oasis Education Charter, and are available on www.oasiscommunitylearning.org