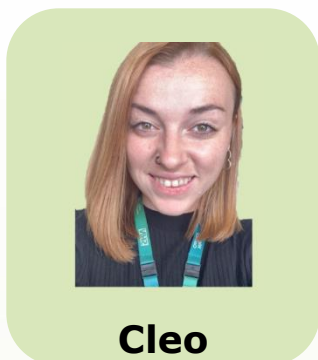


## Adult Social Worker - Adult Social Work



**Cleo**

“ Hi, I’m Cleo, an Adult Social Worker at Wigan Council. My journey started 10 years ago as a business admin apprentice. I secured a role within the HR team, which gave me knowledge about different roles. I applied for the role as a Social Care Officer in the Adults Wigan Locality Team, as this matched what I wanted to do, and from here I have successfully completed the internal social work degree apprenticeship and I am now a qualified Social Worker. ”

**My top skills:**  
communication, critical thinking, and advocacy.

**How I work:**  
I work in the office, at home, and across the community.

**My Team Wigan Behaviour:**

**Be Courageous**

### Want to join Team Wigan?

Look out for volunteering, recruitment, and engagement events →



### What does my typical day look like?

I complete visits with vulnerable residents, support people through safeguarding processes, and work regularly alongside partner agencies.



### What is the best thing about working for Team Wigan?

The support and commitment they offer to workplace development, which allowed me to gain further qualifications.



### What personal qualities are desirable for this role?

Social workers have a wide range of responsibilities, so excellent communication and organisational skills are paramount.



### What are the main challenges I face?

It can be difficult to break down the reputation that precedes “Social Worker.” It is a fast-paced and ever-changing role, with the need for difficult conversations and updating of policy knowledge.



### Where do I want to be next?

I am completing my assessed and supporting year in employment (ASYE), and then I will look into further courses, such as AMHP (Approved Mental Health Practitioner) or BIA (Best Interest Assessor).



### My advice to you.

Take all development opportunities that are offered to allow yourself to grow and expand your knowledge and skills.

|               |                |
|---------------|----------------|
| Be Positive   | Be Accountable |
| Be Courageous | Be Kind        |