

**JJob Description**

**Pest Control Technician**

Grade: Level 8 £30,152 - £32,909

**Responsible To: Responsible For:** Students and volunteers

Pest Control Officer

**About the job:**

This role requires a qualified and experienced pest control professional to work as part of a team covering both domestic call outs and servicing commercial contracts. Working closely with the Pest Control Officer, the post holder must be a qualified pest control operative with a minimum qualification of BPCA/RSPH level 2 award in pest management, must have extensive experience of working in a commercial or local authority pest control team and must be able to work as part of a team and use their own initiative.

**Role:**

This role requires the post holder to have a moderate level of physical fitness as they may need to access loft hatches, access confined spaces, and look under and behind furniture and equipment to carry out pest surveys and treatments.

This role requires the post holder to communicate clearly and sympathetically with customers and colleagues to provide case specific technical advice on control, proofing and prevention of a variety of species of pests.

In addition to carrying out treatments for most pest species including rats, mice, wasps, bedbugs, ants and fleas, the Pest Control Team also carry out the borough’s sewer baiting programme.

The Pest Control Team also work closely with colleagues from the Environmental Health Team, especially on drainage work and enforcement relating to infestations and pest prevention issues.

Support the Pest Control Officer in the delivery and retention of commercial contracts

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| **Responsibilities:****Team:*** Surveying and investigating for rats, mice and insect pests in response to requests for service from both domestic and commercial customers.
* Carry out on-site risk assessments including those for safe working and protection of non-target species.
* The preparation, as necessary, and proper application of pesticides in domestic and commercial premises throughout the district.
* Pro-active baiting of the sewerage system in the borough.
* Provide assistance in routine drainage investigations.
* Maintain accurate records of inspections, visits, actions and materials in relation to the Service’s activities, both in writing and via IT systems.
* Work towards the achievement of agreed service and individual performance targets.
* Undertake training as considered appropriate.
* Maintain an understanding of current legislative standards and safe systems of work through continued professional development
* Comply with the Council’s policies and procedures, including Health and Safety, Investors in People and Equal Opportunities.
* Observe and monitor safety instructions for the storage, transportation and use of poisons, pesticides and safety equipment in accordance with relevant legislation and codes of practice.
* Perform other duties and responsibilities within the professional competence of the post holder, as directed by the Pest Control Officer, Senior Environmental Health Officer or Service Manager.
* You will work with your colleagues to prioritise team objectives over individual objectives.
* You will support and respect your colleagues at all times**.**
* You will work together to share knowledge and experiences to improve your service.
* You will participate in development activities as required.

**Corporate:*** You will carry out your duties and responsibilities in line with the Health & Safety Policy and associated legislation.
* You will actively engage with customer care, value for money and performance management.
* Your duties will be carried out in line with our equality scheme.
* You will be compliant at all times with GDPR and data protection legislation.
* You will constructively participate in communication and promotional activities.

**Organisational:*** You will be prepared to take on responsibilities and projects that may be outside of your normal work area but are relevant to your role.
* You will support an inclusive culture which provides opportunities for everyone to participate and progress.
* You will support effective relationships across all Directorates, with stakeholders and external partners to ensure the Council’s priorities and objectives are met.
* You will positively promote and represent the Council at all times.
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| **What the successful candidate will have:****Qualifications*** Good general education
* Relevant technical qualifications, e.g. Certificate in Pest Control (Level 2)
* Current valid driving licence
* Continued professional development

**Experience*** Experience of pest control treatments for rats, mice and various insects
* Experience of the use of a variety of pesticides
* Experience of working within a Quality System

**Knowledge*** Knowledge of the biology and control of rats, mice and insects
* Knowledge of the health and safety implications of the use of pesticides
* Understanding and awareness of responsible rodenticide use
* Familiarity with inputting information into a computer system
* Awareness of good customer care practices

**Abilities and Skills*** The ability to assimilate information and communicate effectively both orally and in writing with customers and colleagues
* The ability to work to instruction and with minimum supervision
* The ability to work as part of a team
* The ability to work under pressure and to deadlines
* The ability to maintain accurate records and statistics
* A willingness to undertake additional appropriate vocational training
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