

## Senior Service and Application Owner

<b>Service:</b>	Digital, Data and Technology	<b>Grade:</b>	4B	<b>Salary:</b>	£36,922 - £39,880
<b>Reporting to:</b>	Delivery Manager - Directorate	<b>Location:</b>	Swinton Civic Centre	<b>Hours:</b>	36 hours per week

### About the role

- To support the City Council and other customers to achieve their overall objectives by the provision of ICT advice and support.
- Defines systems development projects which support the organisation's objectives and plans. Including end to end process mapping and business analysis of service areas.
- Selects, adopts and adapts appropriate system development methods, tool and techniques.
- Implementing recommendations and assesses and manages associated risks.
- Ensures that the system design balances functional and non-functional requirements.
- Leads the development of system design policies and selection of architecture components.
- Proactively implement improvements & efficiencies to existing services looking at future product roadmaps
- Leads the impact analysis on design options.
- Carrying out an independent review of a set of requirements and providing an appropriate solution and thought leadership.
- Working in an agile way to create prototype solutions to ensure it is in line with business requirements.
- Leads on the designs, codes, verifies and tests documents, amends and refactors complex-programs, scripts and integration.
- Leads reviews of own work and leads reviews of colleagues' work.
- Designing agreed standards and tools, to achieve well-engineered outcomes.
- The architecture, design and development of reliable real time software, operating systems, tools and embedded systems.
- Designs and develops real-time/embedded software architectures in order to exploit new technologies or new uses for existing technologies.
- Engage, mentor, support & motivate staff in their development & integration into positive values and culture
- To configure and customise the application in alignment with Business Needs and Best Practice
- To design, implement and maintain the modules, solutions and features of the Application Product suite; including architecture, applications, fiscal, regulatory and legislative updates.
- Lead with the implementation of a technical project/work package through the full development lifecycle
- To maintain the modules and features of the application product suite
- To lead with the full testing lifecycle of a technical solution to an agreed level of quality and performance
- To support the end user community and subject matter experts
- To deliver end user training/ knowledge transfer
- Ability to manage projects in an agile manner
- To use Business Analysis skills to understand the User Requirements and design appropriate solutions by developing and applying specific domain knowledge.

### Our priorities

#### Tackling poverty and inequality



Addressing poverty and tackling inequalities

#### Education and Skills



Developing skills and a strong education offer

#### Health and Social Care



Working with partners to improve health and wellbeing

#### Development



Investment that provides jobs with decent wages

#### Housing



Connecting affordable housing

#### Transport



Connecting affordable transport with jobs and skills

#### A transparent effective organisation



Delivering effective and efficient council services

#### Social Impact



Using social value to make the most difference in Salford

Key outcomes		
➤ Challenging preconceptions of what solutions should be.		➤ Collaborates in reviews of work with others as appropriate.
➤ Maintain awareness of industry standards and developments.		➤ Ensures the Organisation derives maximum value form the Application
➤ Leads on the delivery of components of the Application software systems.		➤ Strong Advocate and Expert of the Application
➤ Ensures the delivery and Provision of High quality, robust solutions		➤ Support the Delivery Manager to deliver business cases and communicate with appropriate Stakeholders
➤ Deliver user Focused systems and Processes		➤ Design and deliver the full testing lifecycle ensuring compliance
What we need from you		
➤ Understanding of database design skills		➤ Database development skills
➤ Understanding application design skills		➤ Application development skills
➤ Knowledge of business needs		➤ Master data management
➤ Logical and creative thinking		➤ Integration skills
➤ Analytical and problem solving skills		➤ Awareness of legislative, statutory and information governance
➤ An understanding of system architecture		➤ Knowledge of accessibility standards
➤ Awareness of cyber security		➤ Review testing lifecycle requirements, specifications and define test conditions
➤ Ability to communicate complex findings, intelligence and outcomes to a range of stakeholders both verbally and in digital formats		➤ Values based: models and demonstrates our values and leadership behaviours
➤ Business analysis and process design		➤ Programme and Project Management skills
➤ Carrying out research and development and finding practical applications.		➤ Knowledge of ICT procedures and policies
➤ Experience of using scripting, programming and coding languages where appropriate		➤ Knowledge and Experience of 3 <sup>rd</sup> Party software integration with Applications and Technical Requirements
➤ Possess technical configuration experience to amend Application software for legal requirements or as required by the Service Owner		➤ Experience of delivering software solutions
➤ Able to Evaluate the business requirements and produce a technical business model achieved via the application software		➤ Able to Document and translate information and insights as appropriate to the Business