

ROCHDALE BOROUGH COUNCIL

JOB DESCRIPTION

SERVICE: Children's Social Care

SECTION: Early Help and Safeguarding Hub

LOCATION: Rochdale

JOB TITLE: Practice Manager

POST NUMBER:

Grade: Senior Managers 1

Accountable to: Head of Service

Accountable for: Social Work Team

Hours of Duty: 37

Any Special Conditions of Service: The Authority operates a Smoke Free Policy for all its employees and applies to any building and associated grounds within in the immediate vicinity of the building which is wholly owned, leased or operated and occupied by R B C.

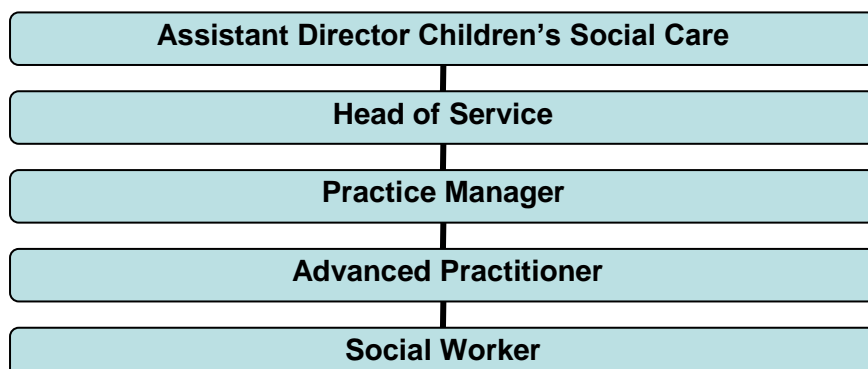
For positions in the Complex Early Help & Safeguarding Hub and Sunrise Greater Manchester Police Force Vetting at Level 3 will be required.

Required to travel within and outside the Borough. For car owners, car mileage payable.

Appointment to this post is subject to enhanced Disclosure and Barring Service including a barred list check against the child workforce.

The Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects staff to share this commitment.

ORGANISATIONAL CHART



PURPOSE AND OBJECTIVES OF THE JOB

Responsible for:-

Leadership, motivation, nurturing and management of a Social Work team, ensuring the service provided is effective and makes a difference to children and young peoples' lives. This includes:

- Ensuring that the social work team meet the statutory requirements in respect of meeting the needs of children and families at the Front Door and are quality assuring and signposting to appropriate locality offer of service provision.
- To have direct management of the Advanced Practitioner and front door practitioners alongside overall management responsibility for the Early Help and safeguarding Hub offer and service provision.
- Managing performance and quality assurance, resources and budgets (in collaboration with other key stakeholders).
- Ensuring adherence to and implementation of the Quality Assurance Framework, including ensuring that the relevant case audits are undertaken, staff and service user feedback is sought and acted upon.
- Provision of effective professional and practice supervision (including reflective supervision) and performance appraisal of staff.
- Performance management; ensuring that team members understand their contribution to improving performance.
- Ensuring effective assessment, risk management and implementation of appropriate advice and support to partner agencies.
- Assisting team to access resources across Rochdale BC and with partner agencies to ensure delivery of services that promote positive outcomes for children.
- Preparation for inspections.
- Develop and sustain productive relationships with peers, stakeholders and partners including all key partners and universal service provisions.

Control of Resources

Personnel

All staff employed within the teams managed by the post holder

Financial

All budgets where spending is delegated to the post holder.

Equipment/Materials

All equipment, materials and other physical assets (buildings) for which the post holder is responsible.

Health/Safety/Welfare

Responsibility for the safety and welfare of self and colleagues in accordance with the Health and Safety Policies of the Council.

Equality and Diversity

To work in accordance with the Authority's Policy relating to the promotion of Equality and Diversity.

Training and Development

The post holder will be responsible for assisting in the identification and undertaking of his/her own training and development requirements in accordance with the Council's Performance Management Framework, HCPC Standards of Practice and the Strengthening Practice programme.

Relationships (Internal and External)

Colleagues across the Council, elected members, Partner Agencies, voluntary sector, service users, carers and local community groups / organisations.

Responsibilities

The postholder must -

- (i) Perform his/her duties in accordance with Rochdale Council's Equality and Diversity Policy.
- (ii) Ensure that Rochdale Council's commitment to public service orientation and care of our customers is provided.
- (iii) Work in accordance with the HCPC Standards of Practice.

Values and Behaviours

Approach the job at all times using the values set out below:

- Proud of the difference we make
- Passionate about the diversity of the Borough
- Pioneering and open in our approach.

Be aware of and apply the values at all times.

Principal Duties

Quality of Practice

1. To deputise for the Head of Service and other Practice Managers in Children's Social Care as and when required.
2. To provide effective and efficient management of the Early Help and Safeguarding Hub; ensuring compliance with statutory requirements and service eligibility criteria in order to meet national and local policies and standards.
3. To contribute to the development of services by working positively with partner agencies and providers to identify local needs, service pressures and implementation of service delivery plans.
4. To challenge, monitor and scrutinise practice, recording and decision making to ensure continuous improvement, identifying capability issues within the service and taking appropriate action in accordance with the Performance Management Framework.
5. To provide management oversight to ensure that risk is identified and managed in a systematic and timely way that is sensitive to the needs of the community in Rochdale.
6. Promote the use of evidence based practice by providing technical and professional support to meet the needs of staff in order to promote high professional standards and the effective utilisation of resources.

Communication and Engagement

7. To promote good standards of customer care ensuring service user, carer and parental participation and that their views and experiences are considered in service delivery including effective complaints handling, (which meets Statutory requirements) user consultation via partnership and project group working so that effective engagement with all service users and partners can be evidenced.

Managing Resources

8. To plan and keep under review allocated budgets adhering to Council procedures at all times, producing monthly monitoring reports and to communicate budget pressures to the Head of Service at an early stage.
9. Decide on or advise on the use of appropriate services and/or other resources to meet need within the Councils Commissioning and Procurement policies and procedures.

Quality Assurance and Performance Management

10. To contribute to the development of policies, procedures, quality standards, performance indicators and best practice in line with the Children's Social Care Performance Framework, ensuring that these are sensitive to minority and disadvantaged groups.
11. To plan and monitor the team's performance using management information systems data and reports and through regular direct observation of social work practice.
12. To participate in case file and supervision auditing activity across the service (and with partners) in accordance with the Children's Social Care Quality Assurance Framework, to ensure the highest possible standard of social work and other safeguarding practice.
13. To contribute towards service planning, specifying performance measures, targets and performance standards.
14. To be an active participant in monthly Children Social Care Performance Clinics, being challenged on performance within the service, and providing challenge and support to others.

Organisational and Personal Development

15. To undertake formal, reflective supervision and performance development reviews with staff in accordance with Children's Social Care Supervision Policy which identify individual training and development needs which feed into both the team and the Service's workforce development strategy.
16. Contribute to both the delivery and design of corporate, in-service and multi-agency training programmes.

Secondary Duties

- 1 To participate in Council programmes of in-service training as a trainee and when required as a trainer facilitator.
- 2 To undertake such other duties and responsibilities of an equivalent nature as may be determined from time to time by the Service Head (or nominated representative) in consultation with the postholder (and if he/she so wishes, with his/her Trade Union representative).

Job Description prepared by Pamela Wharton

Date Updated 2020
Michelle Rhodes

**Rochdale Borough Council
Person Specification**

Service :	Children's Services	Post:	Practice Manager
Section :	Early Help and Safeguarding Hub	Post Number :	
Job Ref:		Grade:	Senior Managers 1

Note to Applicants:

The *Essential Criteria* are the qualifications, experience, skills or knowledge you **MUST SHOW YOU HAVE** to be considered for the job.

The *How Identified* column shows how the Council will obtain the necessary information about you.

If the *How Identified* column says the **Application Form** next to an *Essential Criteria* you **MUST** include in your application enough information to show **how** you meet this criteria. You should include examples from your paid or voluntary work.

The Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects staff to share this commitment.

Criteria	Essential (E) or Desirable(D)	How Identified: AF Application Form I Interview A Assessment
Special Working Conditions		
1 Please confirm you are able to attend evening meetings and weekend conferences on occasions	E	AF
(b) Qualification and Experience		
2 Do you have a professional Social Work Qualification are registered with HCPC and have evidence of CPD?	E	AF and check at interview
3 Do you have at least 4 years post qualification experience of working with Children/Young People and their families?	E	AF
4 Do you have post qualification supervisory / management experience in a complex Children's and Families setting?	E	AF
5 Please give details of your substantial and relevant professional/post qualification experience in working with Children/Young People and their families within a statutory setting.	E	AF I A
6 Please give details of how you have contributed to multi-disciplinary teams and developed interagency/inter authority projects in order to keep Children and Young People safe.	E	AF I
7 Please provide details of how you carry out effective supervision (including reflective supervision) and appraisal to ensure safe practice in a high risk environment.	E	AF I A
8 Do you have a relevant management/supervisory qualification?	D	AF
(c) Skills and Knowledge		
9 Please give details of your knowledge and how you maintain your CPD in relation to the Children Act 1989 & 2004 and other relevant related legislation.	E	AF I
10 Please give details of your knowledge and how you maintain your CPD in relation to Government initiatives and best practice in the delivery of effective children's services in an interagency and corporate context.	E	AF I A
11 Please explain your understanding of the importance of accurate staffing and management information recording systems.	E	AF I

12	Please give details of your management and leadership skills, including securing commitment from individuals to contribute to service improvement and delivering improved standards of practice and outcomes for children/young people.	E	AF
13	Please give details of how you have managed change in a pressurised environment, including preparation for inspections.	E	AF I
14	Please give details of how you have developed services and implemented plans in diverse communities.	E	AF I
15	Please give details of your excellent verbal, written, numerical, assessment and analytical skills, plus your administration and business processing skills.	E	AF I AT
16	Please give details of your ability to manage and interpret budgetary and financial information.	E	AF I AT
17	Please give details of how you use IT/ICS system in order to enhance service provision	E	AF
18	Please give details on your ability and commitment to work in accordance with the HCPC Standards of Practice at the appropriate level.	E	AF I
19	Please give details outlining your understanding of the importance of a robust performance management and quality assurance framework and the skills that you have to be able to implement this,	E	AF I
(d) Behaviours and Values			
20	<p>Approach the job at all times using the values set out below:</p> <ul style="list-style-type: none"> • Proud of the difference we make • Passionate about the diversity of the Borough • Pioneering and open in our approach <p>Please confirm you are willing to adhere to these values and behaviours.</p>	E	AF I