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| **Person Specification** |

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| **Post Details** | |
| **Post Title** | LIFEGUARD |
| **Department** | ADULT SERVICES |
| **Division/Section** | LEISURE |
| **Location** | JUBILEE POOL |

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| **Essential** |

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| **Skills & Knowledge** |
| Knowledge of Health and Safety relating to the workplace. |
| Ability to carry out pool lifeguard duties and render assistance as necessary. |
| Ability to undertake basic reception duties. |
| Ability to effectively communicate verbally with customer and colleagues. |
| Able to plan and organise own area of work. |
| Ability to work as part of a team or under own supervision. |
| Able to undertake the physical duties of the job. |
| **Promoting equality and diversity –** Understand how knowledge of our diverse communities can help us to deliver effective services and reduce disadvantage in the borough. Listen to contributions made to service development without prejudice. Challenge behaviours and processes which do not support the Company’s work to eliminate discrimination; advance equality of opportunity; and foster good relations, while being prepared to accept feedback about own behaviour. |
| **Customer Care** - Listen and respond to customer need, seek out innovative ways of consulting service users and engaging partners. Network with others to develop services for the benefit of the service users |
| **Developing Self and Others** - Coach and mentor others. Be willing to share learning and encourage others to do the same. Listen to others and respond to their needs. Apply a range of development activities to develop and train staff. Endorse the principles of Investor in People. Strives for improvement and take responsibility for own development. Be self-confident and lead by example |

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| **Experience/Qualifications/Training** |
| Current National Pool Lifeguard Qualification Foundation Module |
| Able to undertake the physical duties of the job. |
| **Work Related Circumstances:** This post is subject to an enhanced Disclosure & Barring Check |

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| **Desirable** |

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| **Additional Requirements** |
| Experience of poolside supervision |
| NPLQ Professional Module |
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